

# **The establishment's general terms and conditions of sale**

## **Booking Conditions**

A 20% non-refundable deposit is required and will be automatically charged to your credit card.

A photo ID for a child under 12 years old may be required.

## **Cancellation Conditions**

Any cancellation must be made at least 48 hours before the arrival date. After this deadline, all nights will be charged.

No refunds will be issued for late arrivals or early departures.

Tourists and corporate clients: Any delays in arrival caused by transportation providers cannot be credited. Tourists: All one-night reservations will be charged at the time of booking.

Corporate clients only: During high season (June 1 to September 30), 50% of the total invoice will be charged for cancellations made two weeks prior to arrival for reservations of more than two nights.

For all reservations made online, by phone, or by email, a 20% non-refundable security deposit will be charged to your credit card.

In the event of a pandemic or any force majeure emergency, please note that the hotel cannot be held responsible for any inconvenience caused by such situations; therefore, no refund of the deposit will be authorized.